



Knorr-Bremse Rail Systems

CASE STUDY

IN SUMMARY

With a workforce of over 1000 people, Knorr-Bremse Rail Systems (UK) manufactures braking systems and other rail industry products, as well as offering rolling stock maintenance and repair and service support.

Making payroll & HR easy

Knorr-Bremse appointed Moorepay in 2007 to provide a managed payroll service and help pay their workforce accurately and on time. Efficiency, punctuality and cost were all consideration in their selection of a suitable payroll provider.

MANAGED PAYROLL

moorepay
Payroll & HR Solutions

MOOREPAY CASE STUDY:

KNORR-BREMSE RAIL SYSTEMS

“USING MOOREPAY HUGELY REDUCES THE TIME AND COST OF OPERATING PAYROLL IN-HOUSE”

Being part of the highly competitive engineering and manufacturing sector, cost was a major factor in deciding which provider to provide this essential service.

But, says HR manager Jocelyn Walters, 100% accuracy, efficiency and punctuality were essential.

“We knew that we wanted a managed service that would provide what we needed to process our payroll on time, and at the right price,” she says.

“We had to get the service we wanted, the output we wanted, and be able to input the data in the way that we wanted. We decided to go with Moorepay because we knew they could provide all those things.”

Eight years on, Jocelyn is confident Knorr-Bremse made the right decision.

“Using Moorepay hugely reduces the time and cost of operating payroll in-house,” she says.

“They also handle third party payments, such as deductions for the Child Support Agency or the county court, which is a huge plus.”

Professional support and advice

As well as managing all aspects of Knorr-Bremse’s payroll operations, Moorepay experts are on hand to provide the company with payroll support and advice, all delivered by the same friendly and familiar team.

“We have a dedicated point of contact, so I can email a particular person and nearly always get that person on the phone too, whenever I need them,” says Jocelyn.

“You don’t have to go through a call centre with different people answering the phone every time. Moorepay has a dedicated team of friendly, helpful experts who perfectly understand our payroll and give professional advice on any issue.”

One such issue was Auto Enrolment, the compulsory pension scheme which employers must operate for eligible workers. The scheme is being phased into effect in the UK, with the country’s largest employers becoming liable to operate it on behalf of their employees. Moorepay worked closely with Knorr-Bremse achieve an appropriate process and solution that they are happy with.

“I am very pleased with how the transfer to Auto Enrolment went,” says Jocelyn. “Moorepay’s staff members are reliable, experienced and professional, and they made the process smooth and easy.”

“I would recommend the whole of Moorepay’s managed service. We will carry on using it for the foreseeable future and would certainly consider using more of their excellent services.”

BENEFITS

- Employees are paid accurately, on-time, every time
- One-to-one support from dedicated payroll specialists
- Simplify your entire payroll operation



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